



# Łukasz Michta

## ● Experience

● 2021-11 - now

DQ POLAND  
Technical Writer

- Developed and maintained technical documentation for enterprise APIs
- Defined and improved documentation standards and methodologies
- Collaborated closely with engineers, product owners, and architects, translating complex technical concepts into clear, structured documentation
- Built and enhanced documentation tooling and workflows
- Supported API lifecycle documentation based on OpenAPI
- Participated in knowledge-sharing initiatives

● 2019-01 - 2021-10

IBS Poland - Dassault Systèmes Platinum Partner  
Senior Business Consultant / Solution Architect

- Developed solutions based on 3DEXPERIENCE 2019x, 2020x, and 2021x
- Collaborated in project implementations, working closely with customer teams and internal consultants to align business expectations with system capabilities
- Stepped in as deputy project manager during the project manager's medical absence, helping maintain delivery continuity and team coordination
- Prepared methodologies, defining and refining process guidelines and best practices
- Delivered product presentations for customers, demonstrating PLM solutions and relevant use cases
- Provided technical support for the sales department
- Delivered live and remote trainings

## ● Personal Info

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## ● Skills

PLM Process Coordination  
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Product Engineering and Industrialization Processes  
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EBOM / MBOM Management  
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Change Management  
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Cross-site and International Collaboration  
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Key User Support and Mentoring  
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Project Coordination in PLM Environments  
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Process Definition and Methodologies  
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Training Delivery (on-site and remote).  
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Technical and Process Documentation  
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Alstom Konstal S.A., Industrialization Department  
Digital IT Systems Leader, PLM Key User

- Coordinated PLM-related processes across engineering and industrialization, ensuring continuity between design and production activities
- Acted as local PLM focal point between site teams, central units, and system stakeholders, streamlining communication and issue resolution
- Supported deployment and stabilization of 3DEXPERIENCE (2014x / 2016x) in production environment, contributing to stable system adoption
- Managed change communication during PLM rollout, clarifying new processes and reducing user resistance
- Prepared and improved end-user methodologies and process documentation, supporting consistent PLM usage across teams
- Conducted on-site trainings for industrial users, accelerating onboarding to new PLM processes
- Analyzed and resolved PLM-related issues, minimizing operational disruption and coordinating with central teams
- Supported EBOM / MBOM alignment and engineering change processes, ensuring data consistency between engineering and industrialization

## Tech stack

3DEXPERIENCE

ENOVIA

CATIA

DELMIA

Inventor

JavaScript

Redocly Workflow & Re-unite

Markdown

MDX

Markdoc

ADoc

Codex

Claude Code

## Languages

English



Polish



## Interests

Travels

Drums

Survival

Off-Road

Drones

2013-02 - 2015-04

### Alstom Konstal S.A., Industrialization Department

#### Process Engineer

- Contributed to several industrialization projects, including X'Trapolis for the Australian customer and Citadis X02 for the French customer
- Acted as process engineer for the X'Trapolis project from production start-up through final delivery, supporting the full execution lifecycle
- Stepped in as acting Product Industrialization Manager during the manager's absence on the X'Trapolis project, helping maintain delivery continuity
- Provided replacement support on the Citadis X02 project for the French customer
- Defined and updated production processes and implemented process changes across the assigned scope
- Prepared work instructions for CBS scope, fitting scope, including couplers and bogies installation, as well as lifting and straightening operations
- Resolved day-to-day production issues and cooperated closely with production, welding, and quality departments

2012-06 - 2012-07

### International Laboratory of High Magnetic Fields and Low Temperatures

#### Research Assistant

- Assisted in conducting experiments and data analysis in the field of high magnetic fields and low temperatures
- Supported the development of experimental procedures and protocols
- Collaborated with senior researchers to advance the understanding of magnetic and thermal phenomena

2009-03 - 2010-09

Optic Partner

Optician

- Provided customer service and day-to-day support for eye-wear clients
- Sold prescription glasses and contact lenses, advising customers on suitable solutions
- Supported the selection of eyeglass frames and corrective lenses based on customer needs
- Performed manual and automatic lens adjustment for selected eyeglass frames

## Education

2014-10 - 2015-05

Silesian Tech

Mechanics, Master of Engineering

Specialty: Computer-aided design

2010-10 - 2013-02

zestochowa Tech

Applied Physics, Bachelor of Engineering

2009-10 - 2011-06

Oculus - Private Optics and Optometry College

Optics and optometry, Technician optician

## Courses

2012 Autodesk AutoCAD and Inventor Advance

2013 Catia V5 Basic, Generative Sheet Metal Design

2014 3DEXperience KeyUser Training

2016 Train the Trainer

- 2017 Internal auditor - ISO 9001:2015, ISO 14001:2015, OHSAS 18001, ISO TS 22163:2017
- 2018 SAP (ECC06) - MTHF
- 2019 3DEXperience Solution Architect - Dassault Systèmes Certification
- 2020 3DEXperience Infrastructure Architect - Dassault Systèmes Certification
- 2020 3DEXperience Infrastructure Consultant - Dassault Systèmes Certification
- 2022 ITCQF Certified Technical Communication Professional Foundation Level
- 2023 JavaScript Developer Course by ALX
- 2025 OpenAPI: Beginner to Guru
- 2025 Technical Writing: How to Write Software & API Documentation
- 2026 STS-1 Drone Pilot License
- 2026 Drone usage in a rescue and emergency response operations